People Crave Connection

“Connection, along with love and belonging (two expressions of connection) is why we are here, and it is what gives purpose and meaning to our lives.”

—Brené Brown

TeleCare Ministry

Essential Stewardship That Any Congregation Can Do
What Is TeleCare?

- A “phone call of love”
- A ministry of caring
- A true expression of stewardship
  - The care and tending of relationships

How Does TeleCare Work?

- Volunteers call entire church membership on a routine basis
  - One question:

  “We’re calling to see how you are and if there’s anything you want us to pray for?”
What TeleCare is NOT

- Not about asking for money—or anything!
- Not about church attendance (or not)
- No promotion of church events
- Not a counseling hotline or service
- No gossiping!

Who is Involved?

- People who listen
- Can pray with others, and pray for others
- Good phone skills
- Keep confidences
- Keep calm and non-reactive
- Make notes on form
Where & When Does it Happen?

- Determine the frequency of calls
- All calls placed from church telephones
- Results of each call tracked and posted
- Pastoral information given to clergy upon request

Key Benefits

- Calling all members: “We love you, and want to support you in prayer”
- People feel cared for, and looked after
- You will discover and respond to needs
Let’s Practice a Few Calls

- Most calls will be straightforward
- Using the practice cards, we’ll try out different scenarios
- After each “call” we’ll discuss how it went

Next Steps

- Create a ministry team and recruit and train callers
- Calculate frequency of calling and number of calling pairs
- Draft sample scripts and select/create a reporting page
- **Promote widely!!**
TeleCare = Connection

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Any Questions?

• Work closely with your parish office to keep your calling list and records up-to-date and ready to use
• Thank you for your interest!

  God bless you!!