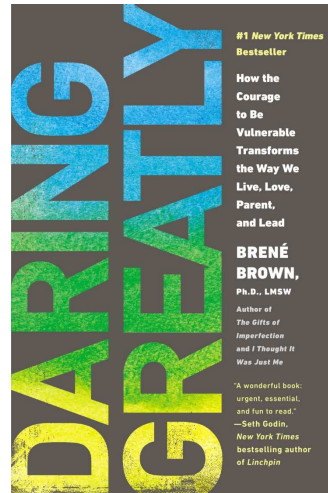


People Crave Connection



- “Connection, along with love and belonging (two expressions of connection) is why we are here, and it is what gives purpose and meaning to our lives.”

—Brené Brown

1

TELECARE MINISTRY

Essential Stewardship That Any
Congregation Can Do

2

What Is TeleCare?

- A “phone call of love”
- A ministry of caring
- A true expression of stewardship
 - The care and tending of *relationships*



3

How Does TeleCare Work?

- Volunteers call entire church membership on a routine basis
- **One** question:

“We’re calling to see how you are and if there’s anything you want us to pray for?”



5

What TeleCare is NOT

- Not about asking for money—*or anything!*
- Not about church attendance (or not)
- No promotion of church events
- Not a counseling hotline or service
- No gossiping!



6

Who is Involved?



- People who listen
- Can pray *with* others, and pray **for** others
- Good phone skills
- Keep confidences
- Keep calm and non-reactive
- Make notes on form

7

Where & When Does it Happen?



- Determine the frequency of calls
- All calls placed from church telephones
- Results of each call tracked and posted
- Pastoral information given to clergy upon request

8

Key Benefits

- Calling all members: “We love you, and want to support you in prayer”
- People feel cared for, and looked after
- You **will** discover and respond to needs



9

Let's Practice a Few Calls



- Most calls will be straightforward
- Using the practice cards, we'll try out different scenarios
- After each "call" we'll discuss how it went

10

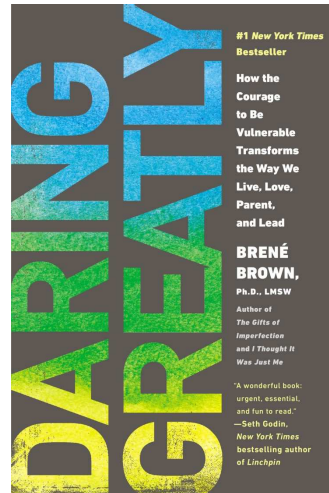
Next Steps

- Create a ministry team and recruit and train callers
- Calculate frequency of calling and number of calling pairs
- Draft sample scripts and select/create a reporting page
- **Promote widely!!**



11

TeleCare = Connection



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—Brené Brown

13

Any Questions?



- Work closely with your parish office to keep your calling list and records up-to-date and ready to use
- *Thank you for your interest!*

God bless you!!

14